

Introduction

The TrueSite Mobile Client app brings the functionality and features of the TrueSite Workstation to any Apple or Android mobile device. Use the app to connect to a TrueSite Graphic Annunciator (TGA) and access system diagnostics and critical information for an effective, informed and quick response to emergency situations.

Features

- Use an iPhone, iPad, iPod touch, or Google Android tablet or mobile device as a TSW mobile client providing fire alarm network annunciation access with restricted features similar to a PC based Remote Client.
- Install the 4190-5067 feature at the TrueSite Graphic Annunciator to enable TSW Mobile Client application connections
- Connect multiple TSW mobile clients for simultaneous status information access
- Mobile device must be able to access the local area network (LAN) where the TrueSite Graphic Annunciator server is connected
- Compatible with 3G and 4G cellular service via VPN (virtual private network) connection
- Basic system status language support includes: English, French, Spanish, Russian, Hebrew, Chinese, and Arabic (custom text is same language as the TrueSite Graphic Annunciator)
- View the TrueSite Graphic Annunciator status of: Fire Alarm, Priority 2, Supervisory, and Trouble conditions

Available non-listed control functions

- The following non-listed control functions are available in the TSW Mobile App.
- Limited control functions can be accessed by password controlled login and by designated mobile device for system testing for applications where agency listing and approvals are not required, and where operation is permitted by the local authority having jurisdiction (AHJ), Civil Defense, or equal; and for qualified and authorized fire responder/life safety site personnel to use during system testing
 - Non-listed control functions include: Alarm, Priority 2, Supervisory, and Trouble Acknowledge; Alarm Silence, Priority 2 Reset, and System Reset
 - Mobile control functions provide a convenient and efficient method for authorized personnel to access system information during initial system setup, system commissioning, and subsequent system service activity
 - With the TSW Mobile Client, the TrueSite Graphic Annunciator response to system testing is readily available to authorized personnel at the test location without requiring someone at the TGA to respond, and without requiring use of a laptop computer



Figure 1: TrueSite Graphic Annunciator System Reference with Wired Remote Client and TSW Mobile Client (Apple iPhone 5s and LG Nexus 5 shown)

Callout	Description
A	TrueSite Graphic Annunciator with 4190-5067 feature code
B	Facility LAN
C	Wireless interface
D	iOS or Android Device with TSW Mobile App
E	Remote Client, unsupervised

TSW Mobile Client tablet screen sample reference

iPad Air and Samsung Galaxy tab 4 showing trouble lists, rotated to display more information.



Figure 2: Tablet screen

Software requirements

Table 1: Software requirements

Mobile Platform	Software Version Requirements
iOS	iOS Version 6 or higher TrueSite Graphic Annunciator / Incident Commander Version 3.03 or higher
Android	Android Version 4.0.3 or higher TrueSite Graphic Annunciator / Incident Commander Version 3.03 or higher

Additional reference

Table 2: Additional reference

Document	Description
S4190-0022	Refer to the TrueSite Graphic Annunciator datasheet for more information about the TrueSite Graphic Annunciator
S4190-0023	Refer to the TrueSite Graphic Annunciator Incident Commander datasheet for more information about the all-in-one PC platform for the TrueSite Graphic Annunciator, available mounted in a 4100ES Fire Alarm Control Unit
579-1154	User guide for the TSW Mobile Client
iTunes	https://itunes.apple.com/app/id858570597
Google Play	http://play.google.com/store/apps/details?id=com.tyco.tswmobile