

Library Search Guidelines:

1. Search Documents and Media and Technical Support content by using their respective search screens.
2. Documents are available based on user specific access permissions and search results will display only documents within those permissions.
3. Enter a keyword and the search will include document title and comments, and document content.
4. Search is not case sensitive. [“A” and “a” are treated as the same character].
5. To search multiple keywords, separate with a comma.

Example:

Keywords “4100es, simplex” (with or without a space after the comma), produce search result that match either keywords 4100es or simplex.

6. Search will look for words equal to the keyword characters (it considers hyphens, special characters, or spaces to be word separators. “*” can be used as a wildcard at the end of a keyword string to find any words beginning with the string. Note: “*” cannot be used as a wildcard at the beginning of a key word string.

Examples:

If Search targets (document or metadata) have “4100es” and if the user searches for “4100”, documents with “4100es” will not be returned but documents with “4100-xxxx” will be returned.

If Search target (document or metadata) has a word: “4100-4190” and if the user searches for “4190”, that document with “4100-4190” will be returned.

If a user searches for 4100*, then documents with “4100”, “4100U”, “4100ES”, and “4100-4190” will all be returned.

7. The document category check box list filters the search result if desired. Only documents linked to the categories selected will be returned. If you do not want to limit your results, do not select any categories. Selecting all categories may limit your returns as some documents are not linked to a category.
8. Some documents are private and require the user to login so that user specific access permissions can be checked. If document categories below the “Login required” banner are grayed out, you have not logged in or are not a registered business partner.
9. The search result is displayed sorted by relevance.
10. Search results are displayed below the search selection area with 20 items displayed per page.